NETCENTRICS

Your Next is Our Now

NASA

Enterprise IT Services

Our Enterprise Service capabilities solve the following challenges:

Solutions Engineering

Years of Enterprise IT experience leads to expertise in solutions engineering.

- **Design**
- **Test and Deployment**
- **Enterprise Architecture**
- **Application Rationalization**
- **Technology Insertion**
- **Service Transition**

IT Operations

NetCentrics excels at operating, maintaining, and improving existing IT networks and infrastructure, as well as consolidating existing systems for improved efficacy.

- **Data Center Management / Consolidation**
- **Cloud Computing**
- **Disaster Recovery / COOP**
- **Problem Management / Incident Management**
- **Virtualization**
- **Network Engineering / NOC**
- **Mobile IT**

IT Strategy

Our consulting teams have deep expertise with program and project management, as well as cost benefit assessment and other project management frameworks.
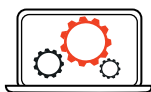
- **Portfolio Management**
- **Capital Planning**
- **Information Technology Roadmaps**
- **Cost Benefit Analysis**
- **Business Process Re-engineering**

Cybersecurity / IA

NetCentrics offers a deep capability to protect and defend vital networks and data.

- **Information Assurance**
- **Incident Management and Response**
- **Vulnerability Management**
- **Computer Network Defense**
- **DIACAP / RMF**
- **Security Information and Event Management (SIEM)**

Service Delivery

We provide systems support, help desk support and trouble ticketing to some of the largest systems in the federal government.

- **Help Desk**
- **Desk Side Support**
- **VIP Support**
- **Knowledge Management**
- **IT Service Management**

Application Development

NetCentrics is a CMMI Level III certified software developer. We develop a wide range of software applications based on industry best practices.

- **Requirements Definition**
- **Software Design**
- **Web Application Design**
- **Application Management**
- **Test/Quality Assurance**

Key Achievements

Provided all back office support services (24x7x365) for the OSD/WHS Data Center, supporting 2000+ servers and 20,000 users in the National Capitol Region (NCR) – 16K NIPR, 3.5K SIPR, 3.2K JWICS clients.

Provided systems engineering; built multiple test/development environments; application development and O&M, and mission application O&M at EITSD for 20,000 users.

Provided all IT operations (Service Center) end-to-end support for 20,000+ EITSD users as a 24x7 performance-based contract with strict SLAs. First-call resolution of eligible incidents was >95%.

Provided enterprise architecture, engineering, implementation, and operational support to Army networks and servers throughout the world from Ft. Huachuca. Supported 700,000 personnel worldwide.

Architected and installed a SCOM deployment that handles all servers Army-wide, the largest SCOM deployment ever implemented.

Managed the largest installation of Windows servers (1,600) and storage (1 PB of MAC-1 storage, 3.5PB COOP storage) within an Army Data Center, exceeding the 99.99% availability SLA.

Sample Customers

Certifications

NetCentrics has all the requisite certifications to lead enterprise scale, mission critical Enterprise IT projects, including:

CMMI Level 3 for Development   ISO 20000:2011   ISO 9001:2008   ISO 9001:2008

Contact Details

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